

VIDEO VISITATION

The Mendocino County Jail uses a Video Visitation System provided by Legacy Inmate Communications. All online home visits must be paid for with a Legacy prepaid account. All visits are **subject to recording, monitoring and termination at any time.**

Video visits cost **\$0.35 per minute**. Each housing location has unique visit time limits. Please review the video visitation schedules and maximum time limits prior to scheduling your visit. Video Visitation is not available to inmates with security classifications of Maximum 2 or Maximum 3 at this time due to programming conflicts. Also, if your loved one has lost visiting privileges due to a disciplinary action, they are ineligible for video visitation during their disciplinary period. Inmates ineligible for video visitation may not appear in the list of inmates, or a date and time for a video visitation may not appear as available.

For general population inmates eligible for video visitation, the available visitation hour are as follows:

A, B, C, D Mod Video Visitation Schedule (15 min. max)

A, B, C, D Mod Video Visitación Horario

Sun	8:30 – 9:45	10:15 – 11:15	13:30 – 16:00	20:00 – 22:00
Mon	N/A	10:15 – 11:15	N/A	20 – 22 No D Mod
Tues	N/A	N/A	13:30 – 16:00	20 – 22 No C Mod
Wed	N/A	N/A	N/A	20 – 22 No B Mod
Thur	N/A	N/A	13:30 – 16:00	20 – 22 No A Mod
Fri	N/A	10:15 – 11:15	N/A	20:00 – 22:00
Sat	8:30 – 9:45	10:15 – 11:15	13:30 – 16:00	20:00 – 22:00

Wing 1 Video Visitation Schedule (15 min. max)

Wing 1 Video Visitación Horario

Sun	N/A	13:30-16:00	N/A
Mon	N/A	N/A	20:00-22:00
Tues	10:15– 1:15	13:30-16:00	20:00-22:00
Wed	N/A	N/A	20:00-22:00
Thur	N/A	13:30-16:00	20:00-22:00
Fri	10:15– 1:15	N/A	20:00-22:00
Sat	N/A	13:30-16:00	20:00-22:00

Wing 2 Video Visitation Schedule (30 min. max)

Wing 2 Video Visitación Horario

Sun	8:30 – 9:15	N/A	13:30-16:00	20:00-22:00
Mon	N/A	N/A	13:30-16:00	N/A
Tues	N/A	10:15-11:15	N/A	N/A
Wed	N/A	N/A	N/A	20:00-22:00
Thur	N/A	N/A	13:30-16:00	20:00-22:00
Fri	N/A	10:15-11:15	N/A	20:00-22:00
Sat	8:30 – 9:15	N/A	13:30-16:00	20:00-22:00

Wing 3 Video Visitation Schedule (30 min. max)

Wing 3 Video Visitación Horario

Sun	8:30-9:45	10:15-11:15	13:30-16:00	19:30-21:30
Mon	8:30-9:45	10:15-11:15	13:30-16:00	19:30-21:30
Tues	8:30-9:45	10:15-11:15	13:30-16:00	19:30-21:30
Wed	8:30-9:45	10:15-11:15	N/A	19:30-21:30
Thur	8:30-9:45	10:15-11:15	13:30-16:00	19:30-21:30
Fri	8:30-9:45	10:15-11:15	13:30-16:00	19:30-21:30
Sat	N/A	N/A	13:30-16:00	19:30-21:30

Wing 4 DORMS Video Visitation Schedule (15 min. max)

Wing 4 Video Visitación Horario

Sun	17:15 – 18:45
Mon	17:15 – 18:45
Tues	17:15 – 18:45
Wed	17:15 – 18:45
Thur	17:15 – 18:45
Fri	17:15 – 18:45
Sat	17:15 – 18:45

Video Visits may not be available during certain periods, such as searches, emergencies, temporary lockdowns, etc. Video visitation access may also be restricted for disciplinary reasons against an individual inmate or an entire housing unit.

Please be advised that if you choose to schedule an online video visit with an inmate housed in the Mendocino County Jail, funds will be immediately deducted from your Legacy prepaid account at the time of scheduling. All visits must be scheduled more than 48 hours in advance due to schedule organization.

If you would like to cancel a scheduled visit, please do so by login into your prepaid account (www.legacyinmate.com/prepaid) and canceling your visit at least 48 hours before the start of the visit.

To set up a Legacy friends and family prepaid account, for ALL your questions, additional information or for customer service regarding inmate communication services, please contact:

Legacy Inmate Communications
www.legacyinmate.com/prepaid
1-888-PAY-4-FAM (1-888-729-4326) available 24/7/365

PREPAID SERVICES

Legacy proudly offers Friends and Family Prepaid Service allowing incarcerated individuals to remain in constant contact with loved ones during trying times.

Benefits of Online Home Video Visitation:

- It's fast, easy, and extremely affordable.
- Visits can be conducted from the comfort of your own home with the same benefits of an onsite visit.
- Video visitation safeguards children from unnecessary exposure of the jail environment.
- Eliminates expense and travel time to the facility.
- Connect with an incarcerated friend or family member more frequently.
- Maintain complete control over spending.
- All deductions are in made in real time so tracking account balances remain easy.
- When an account balance is running low, you will receive a courtesy call from a Friends and Family representative as a reminder to review your account.
- Affordable setup and replenishment fees:
 - A one-time \$4.99 account setup fee will apply.
 - A \$1.50 account replenishment fee will apply.

Contact Legacy Inmate Communications today for information on their Friends and Family Prepaid Service. Customer support representatives are standing by 24/7/365 to answer any questions or concerns you might have regarding your account and payment options.

INMATE AND VISITOR RESPONSIBILITIES

Visitor Responsibilities:

- Scheduling and payment of home video visits.
- Knowing the inmate's schedule and availability prior to scheduling a video visit.
- Your computer/device meets the technical requirements necessary to conduct a video visit. Please visit www.legacyinmate.com/prepaid/faqs to review the technology requirements.

Inmate Responsibilities:

- Inform family and friends of the dates and times you are unavailable due to jobs, programs, court, etc. Inmates will NOT be retrieved from a job or program to participate in a video visit.
- Check the video visitation kiosk for your scheduled video visitation appointments. Note: visits cannot be made less than 48 hours prior to the date and time of the visit.

Inmate & Visitor Responsibilities:

- Appropriate behavior during video visits. Inappropriate behaviors may lead to disciplinary action. This includes denial of future video visitation appointments, or denial of any outside party to schedule and conduct future video visitation sessions with any inmate.
- Joining the video visit on time! Strict start and end times will be enforced and extra time will NOT be given. As an example, if a 20 minute video visit is scheduled from 10:30 a.m. – 10:50 a.m., and the inmate or visitor does not join the video visit unit until 10:33 a.m., the visit will STILL end at 10:50 a.m.!